



Vital Sounds Q1 | February 6, 2026

KAMMCO Lunch-n-Learn Webinars: Improving Communication and Improving Risk

This spring, join KAMMCO for two webinars offering practical, real-world guidance members can use immediately, whether at the bedside, during handoffs, or in long-term care settings.

The series begins in March with a closer look at how communication breakdowns contribute to patient harm and what healthcare teams can do to reduce risk through stronger interprofessional practices. In May, we'll shift focus to long-term care organizations, with an expert-led panel discussion examining common risk areas and why clear, consistent documentation is often the strongest defense in medical malpractice claims.

These webinars are offered exclusively for member education and are not accredited for continuing education credit. Members seeking CE opportunities can access them through KAMMCO's partnership with Med-IQ.

Webinar 1

Vital Conversations: Improving Interprofessional Communication ([Register Here](#))

Thursday, March 12 (12-1PM)

Breakdowns in communication remain one of the leading causes of preventable patient harm. Each year, more than 400,000 hospitalized patients experience avoidable adverse events, contributing to an estimated 100,000 deaths and more than \$20 billion in associated costs. Research consistently shows that ineffective communication among healthcare professionals plays a central role. The Joint Commission has identified communication failures as a contributing factor in over 70% of sentinel events, and malpractice case reviews reveal that one-third of diagnostic errors involve at least one communication breakdown.

Participants will explore practical strategies to strengthen interprofessional communication and reduce

risk. The session will focus on real-world applications that support patient safety and team effectiveness.

In this webinar, you'll learn how to:

- Delineate strategies to improve handoff communication
- Outline best practices to improve team communication during medical emergencies
- Describe the relationship between clinical debriefing and patient safety.

Webinar 2

Defending LTC Facility Pressure Injury Claims ([Register Here](#))

Wednesday, May 27 (12-1PM)

This session features seasoned defense attorneys with extensive experience defending and winning medical malpractice cases for long-term care facilities and organizations.

Drawing from real-world cases, the panel will explore key risk areas in long-term care, with a strong focus on documentation. They will explain why clear, timely, and consistent documentation is often the deciding factor in a med-mal claim and how it can strengthen a defense long before a case ever reaches the courtroom.

This practical discussion is designed to help long-term care professionals better understand risk and protect their organizations."Participants will explore practical strategies to strengthen interprofessional communication and reduce risk. The session will focus on real-world applications that support patient safety and team effectiveness.