



## 2024 MED-IQ COURSES FOR KAMMCO MEMBERS

KAMMCO's partnership with Med-IQ provides our members a convenient, online, specialty-specific curriculum based on case studies that represent actual redacted medical professional liability claims.

### Risk Management Credit (2%)

Eligible members have until **September 30, 2024**, to take at least one of the courses below to earn a 2% risk management premium credit toward their **January 1, 2025** policy renewal.

### Continuing Education Credits

Continuing education credits (CME and CNE) are available for completing any course at no cost to members. KAMMCO covers the fees for credits as a benefit to our provider members.

#### Classroom 1 | Surgical Specialties/APPs

- Challenges in Chronic Pain Management 
- Closing the Loop – Communication
- Disclosure & Apology
- Documentation: Key Considerations
- Informed Consent
- Risk and Safety Issues

#### Classroom 2 | Non-Surgical Specialties/APPs

- Challenges in Chronic Pain Management 
- Closing the Loop – Communication
- Coordination of Care – Preventing Incidentalomas
- Documentation: Key Considerations
- Informed Consent
- Risk and Safety Issues

#### Classroom 3 | Emergency MD/APPs

- Challenges in Chronic Pain Management 
- Documentation: Key Considerations
- Informed Consent
- Lessons Learned in Diagnostic Error: A Clinician's Perspective
- Risk and Safety Issues
- The Boarding Crisis

 Courses with this symbol should meet the Kansas State Board of Healing Arts "Category III" continuing education requirement.

#### Classroom 4 | Long-term Care Non-MDs

- Closing the Loop – Communication
- Disclosure & Apology
- Documentation: Key Considerations
- Managing Disruptive Patient Behavior: The Roots and the Risks
- Moving to an Accountable Culture
- Patient Complaints: Proactive Service Recovery and De-escalation Strategies

#### Classroom 5 | Nursing

- Closing the Loop – Communication
- Documentation: Key Considerations
- Goals of Care Discussions: Hearing the Patient's Voice
- Managing Disruptive Patient Behavior: The Roots and the Risks
- Moving to an Accountable Culture
- Patient Complaints: Proactive Service Recovery and De-escalation Strategies

#### To Access Med-IQ

Sign-in or register at <https://kammco.med-iq.net/>.

#### More Details on Med-IQ

1. Go to [www.kammco.com](http://www.kammco.com).
2. Click on the **Risk Management** tab.
3. Then navigate to the **Med-IQ Online Learning Center**.